



Introducing Automatic Redraw

Automate Tasks

When a TNP issue occurs, provider action is no longer necessary. With **Automatic Redraw**, your patient's redraw request is automatically initiated, and a kit is dispatched using the original delivery method. This ensures that all redraws are handled promptly, without any extra steps on your part.

Stay In Control

Prefer to manage redraws yourself?

No problem! With **Manual Advanced Redraw**, you can still request a redraw whenever a test requires recollection, with the added benefit of being able to change the delivery method. Plus, if additional TNP issues arise, those samples are automatically included in your original request—no need to track down each test individually.

Keep Tabs

Whether you opt for manual or automatic redraws, you can easily monitor the status of each request. The Order Status indicator in the Patients tab will update to show "Redraw Order" once the request has been initiated. You also have the option to receive notifications when redraw orders are automatically placed on your behalf, keeping you informed without interrupting your workflow.

Two Ways To Handle Required Redraws

Manual Advanced Redraw

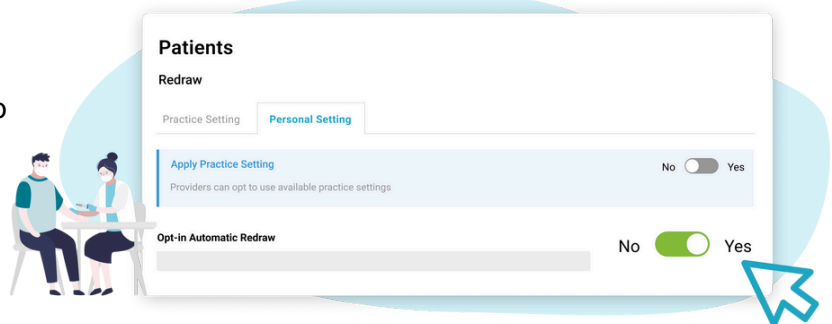
Partially Automated

- Delivery method can be modified
- Can be requested before all samples are processed if TNP issue is identified
- Will automatically include any samples with issues processed after the initial request

Automatic Redraw

Fully Automated

- No provider action required to initiate redraw
- Uses original delivery method
- Provider does not have to handle redraw communication with patients
- Allows for provider notification



Designed With Providers In Mind

We developed Automatic Advanced Redraw to save you time and streamline patient care. No more tracking multiple test samples or managing tedious redraw requests—this tool does it all for you. With less time spent on administrative tasks, you'll have more time to focus on what really matters: providing personalized, high-quality care to your patients.